



RETURN FORM

If you are not satisfied with the items you have ordered, you can return them within 14 days of receipt. Please fill in the return form completely and include in the return shipment. If this form is not fully filled in and included in your shipment, we can't process the return request.

To be eligible for a refund or exchange, the returned product must be in new condition and packed with all packaging materials as delivered.

Very Important message:

Put no shipping labels/tape on the Schiit product carton itself. You received the Schiit product box in a bigger carton packaging, so use this carton packaging again. In case you put shipping labels and tape on the Schiit product carton (the carton packaging with a schiit productlabel on it) **we will charge you 15-20 euro** (yes that is our legal right, a customer must return the product as received and that means no shipping labels and tape on the product packaging itself and its a small effort for the customer to do that). The cost will cover the time we need to remove all tape and shippinglabels and in most cases we need to replace the schiit carton box for a new one and book and print new schiit labels. Also if you send it in the product packaging alone, you are also not covered in case of damage because the packaging is not sufficient for transport. Customer agrees with this when the product is returned.

Return adress:

**Schiit Europe
Salamandersloot 19
2724 BA Zoetermeer
The Netherlands**

PERSONAL DETAILS

Ordernumber:

Name:

Phonenumber:

Emailadress:

CONTENT	Article description:	Quantity:
		
		
		

Reason for return

- ☐ No reason
- ☐ Wrong product ordered
- ☐ Received wrong product
- ☐ Does not meet the expectations
- ☐ Other Reason:

Desired return of handling

- ☐ Refund
- ☐ Exchange for item (in case of wrong product delivered)

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Note:

- *Make sure the product is in flawless condition and all products (adapter, cables etc) but also packing materials are included. Product must be shipped back in **original Schiit packaging** to avoid damaging and to be eligible for a full refund;*
- **DONT STICK LABELS/TAPE OR WRITING ON THE ORIGINAL SCHIIT CARTON OX!!!!**
- *ship the original white Schiit box in a bigger box as delivered at your home, to avoid damaging during shipment*
- *our advise is to ship insured and preferable for signed shipment. Customer is responsible for the shipment untill its received at our warehouse.*

1. after we received the shipment, we inspect the product asap.

2. We have 14 days for refund after we received the returned products but we try to handle this asap (refund is the way you paid for the order). In case the packaging (white schiit box or other like manual is damaged, we can deduct this from the refund).